

Dear Parent/Carer,

We have been appointed to supply school dinners at **Ringway Primary School** and are determined to offer you and your child an excellent service. Lunchtime is more than a nutritious meal, it is an opportunity to relax and socialise. It is important to us that each and every young person enjoys their meal and has the energy to study and learn in the afternoon.

For pupils taking a school lunch we provide a wide choice which is appealing to young people. Therefore, to ensure that your young one gets the meal of their choice, your child will have the opportunity to order their meal in advance using our award winning "Live Kitchen".

For your information, the cost of a school dinner will be **£2.20 per day (£11.00 per week)** until further notice.

#### **Dinner Money**

As managing cash is time consuming and expensive and in order to keep costs down, we are going to be phasing out cash payments, but until that time please can you place any monies into the designated cash box.

#### **Your account**

- You only pay for the meals that your child actually takes even if that is only one meal per term.
- If you pay by direct debit you will be advised by email the amount to be taken from your account two weeks before it actually comes out of your account. This advice will detail which of your children took a meal, on which date, and what dishes they chose.
- If you pay by Direct Debit you will automatically receive a parent login which gives you the opportunity to check your balance online, view your child's choices and look up recipes to see what is in them. If you pay by any other means you may request a Parent Login from the school office.

Please sign up for Direct Debit online at <https://www.live-kitchen.co.uk/direct>. If this new system presents you with difficulties please speak to office staff at the school or call live kitchen directly on 01506 300 310.

Once the new system has been in place for a few weeks please send us your comments and any suggestions you may have for making it even better in the future.

Yours sincerely



**Dan Curtis**

Managing Director

[dan@dolce.co.uk](mailto:dan@dolce.co.uk)