9th July 2016

Dear Parents/Carers,

From September 2016 we are working with your school to help phase out cash which we aim to have achieved by October '16.

To aid you with this progression Dolce are introducing the following ways to make payments on your account.

Direct Debit
A Direct Debit is a great way to manage payment for your child's meals, you can choose from a selection of dates the most suitable date for yourself and a statement will be sent to you 10 days prior to your collection date detailing the meals that your child has been provided with at school.

To arrange a Direct Debit please log into your Live Kitchen account and follow the onscreen instructions.

Online Payments
Dolce are introducing an online card payment option for all parents which can be accessed through your Live Kitchen account.

Telephone Card Payments*
Our dedicated Customer Care team are at hand 08.30 - 5.00 pm to take your card payment over the phone on 01937 581427.

If you do not have a Live Kitchen account to access the above options please complete the below slip and pass to your school so they may create your account.

Once activated you will receive an email containing your password and login information from Live Kitchen to enable you to access our fantastic range of options.

Yours sincerely

Dolce Customer Care Manager

* A 1% processing and 10p transaction fee will apply for all telephone card payments.

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Please complete the below and pass to your school office to create your Live Kitchen account.

Child Name: Year/class:

Parent Name: Email address:

Date: Signature:

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